


Is your unit or A-Z map compatible with the new POI file?

All 5" units are compatible.

Most 4.3" units are also compatible. The easiest way to find out is to click on A-Z icon and where the Knowledge Master UK logo is displayed, at top left corner, if it's V2.0 version it is not compatible. If it's V2.1 version it is compatible.

The alternative way to find out is by checking the colour and shape of the speed camera warning on

your A-Z map. If it's blue and square  it means you have the old A-Z map and is not compatible. You may update by purchasing the latest version which comes with updated poi. This update is £65 including VAT.

If it's red, white and round  or  it is compatible.

7" SafNav units which have never been updated and have no CF card inserted into the units are not compatible. These customers will need to update their devices and purchase a CF card with A-Z software included. The cost is £75. Customer who have had their SafNav updated and have a CF card inserted into the unit can call 07860 404 522 to arrange an A-Z poi update. Sorry 7" SafNav units cannot be updated online for now.